



Customer Service Contest Update

Friday, March 6th, 2026

Boise Centre-East
Room 410 C

Orientation Time: 7:00 AM

- All competitors are required to attend the pre-competition orientation in order to receive individual competition times.
- You must arrive at the holding room and check in with the Technical Committee
- Upon arrival you will be given documentation related to the contest scenarios. Study these documents and prepare for the competition.

Equipment and Materials

Supplied by the technical committee:

- Simulated workspace with customer reception area.
- Calculator

Supplied by the competitor:

- 1-Page hard copy resume
- Pencil and ballpoint pen
- Paper (legal pad or spiral notebook)